Public offer for provision of cellular radiotelephone network services in the Postpaid system

Limited Liability Company "COSCOM" (abbreviated name COSCOM LLC), "Ucell" trademark (hereinafter referred to as the "Company") providing cellular radiotelephone communication services in accordance with the Licenses dated 17.12.2018 AA 0006634, dated 19.07.2021 AA 0007183, dated 17.12.2018 AA 0006636, dated 17.12.2018 AA 0006637, dated 17.12.2018 AA 0006638, issued by the Ministry for Development of Information Technologies and Communications of the Republic of Uzbekistan, under this Public offer for provision of cellular radiotelephone network services of Postpaid system in the network of COSCOM LLC (hereinafter referred to as "Public offer"), provides cellular radiotelephone network services (hereinafter referred to as "Services") to legal entities and individuals engaged in business activities without establishing a legal entity, who accept the terms and conditions of this Public offer by accepting the following terms and conditions and rules, signing the Registration blank (hereinafter referred to as "Agreement") and their fulfillment.

1. TERMS AND DEFINITIONS

1.1. For the purposes of this Public Offer, the following terms and definitions shall apply:

Subscriber - an individual who is not the owner of a subscriber number (employee, founder, partner or any representative of a Corporate Client) who is an actual user of services provided by the Company.

Subscriber number - a number owned by the Company and allocated to the Corporate Client for the period of validity of the agreement for provision of telecommunication services;

Subscriber device - a technical device owned or temporarily issued to the Corporate Client/Subscriber for use, connected to the Company's network and designed to process, change signals transmitted or received through it. Subscriber's device shall comply with the established technical requirements for this type of equipment in accordance with the standards in force in the Republic of Uzbekistan.

The Company's website is the Company's information resource on the Internet, located at the following address: www.ucell.uz.

Bank details of the Corporate Client - bank account, Tax ID, OKONKh, MFO, name of the Corporate Client's bank.

The Subscriber's identity documents:

- Biometric passport of the Republic of Uzbekistan;
- New driver's license;
- ID card of a citizen of the Republic of Uzbekistan
- Foreign citizen's passport;
- officer's certificate, military ID + form No. 33 (for persons serving under contract and military personnel);
- Accreditation card (for employees of diplomatic representations and missions);
- residence permit for foreigners;
- residence permit or travel document for stateless persons;
- Stateless person's certificate;

All of the above documents may replace each other.

Donor - a mobile operator from which a subscriber's number is ported in the telecommunication network

Charging unit - a unit of payment for a service depending on the charging system established by the Company;

Service area - the territory where the Company has the right to provide mobile radiotelephony services on the basis of licenses and has technical capabilities to ensure the quality of services that meet the conditions established by regulatory legal acts.

Universal Payment Card (UPC) - a carrier in the form of a plastic card or in another form determined by the Company, with a secret code, protective layer, with the amount/nominal indicated on it, for which the Services can be provided to the Corporate Client (only with the Corporate-VIP contract type) when the Personal Account is charged by activating it.

Content - text or multimedia data of informational, entertainment or other nature received on the basis of the Subscriber's request via SMS, MMS, GPRS.

Content provider - a legal entity that provides commercially available Content services to Subscribers through the Company's network. The list of Content providers and the Content services provided by them is contained on the Company's Website, as well as on the websites of Content providers.

Corporate Client - legal entities of all forms of ownership, foreign diplomatic and other official missions, representative offices of foreign and international organizations.

Personal account - an analytical accounting register in the Company's billing system designed to record the volume of provided Services, receipt and expenditure of funds deposited under the Agreement to the account of payment for the Services.

Mobile network operator - a legal entity owning a telecommunications network by right of ownership or other property rights, ensuring its construction, operation, development and providing relevant telecommunications services on the basis of a license.

International Automatic Roaming (IAR) - a service that allows one mobile operator to use the network of other mobile operators when a subscriber is in one country or in the service area of another mobile operator in another country.

Company's office - any office of the Company for servicing legal entities and individuals under the "Corporation" service, where Clients can receive information and reference services, enter into an Agreement and receive other types of services.

Reporting period - a period established by the Company for settlements and equal to one calendar month (the first day of the month - the beginning of the reporting period, the last day of the month - the end of the reporting period).

The operator of the CDPN - organization, provision of funds, functioning, technical support and maintenance of the CDPN, as well as ensuring access to the use of its resources;

Mistaken porting - porting of a subscriber number by mobile operators without the Corporate Customer's application (porting of another subscriber number instead of the one specified in the application due to a mistake related to the "human factor", i.e. due to incorrect actions of mobile operators' employees in interaction with technical systems).

Price List - a document of the Company containing the list, cost and conditions of the Services provided for the current period.

IPIN - individual's personal identification number in the Republic of Uzbekistan, consisting of 14 digits, which can be identified in the passport of an individual in accordance with the procedure for determining IPIN.

Registration blank - a form established by the Company, which specifies the details of the Corporate Client, authorized representative, phone number(s), sim card number, as well as the tariff plan initially selected by the Corporate Client when connecting to the network, which is an integral part of the Public Offer and confirms full and unconditional acceptance and fulfillment by the Corporate Client of all the terms and conditions of the Public Offer.

Corporate Client's details - legal name of the Corporate Client, legal address, contact number, full name of the CEO/contact person, corporate e-mail address.

Recipient - a mobile network operator to whose network the subscriber number of the Corporate Client is ported.

The Company's network - a set of technical means that provide the Corporate Client with mobile radiotelephone communication services for transmission and reception of signals as a sound, information, images, video and other forms.

Electronic invoice (hereinafter referred to as ""E-invoice"") - an electronic document confirming the sale and procurement of goods (works, services), issued and received through the operators of the E-invoice circulation system, drawn up according to the form established by the legislation.

Tariffication - a system of rates determining the amount of payment for the Company's Services.

Tariff Plan - a set of prices and technical data provided by the Company to a Corporate Client, or the use of one or more services in a certain limited area.

Company's services - the product of the Company's activity on provision of mobile radiotelephone communication, mobile Internet access, as well as other types of information received, transmitted, processed through the Company's network, provided under the Ucell trademark.

"Corporation" service - unification in the billing system of the Corporate Client with an individual on the basis of a certificate provided by the Corporate Client.

Gateway - a hardware and software complex (GSM, SMS, IP), which allows the transmission of voice and/or non-voice information between the Company's network and other telecommunication networks (including through mobile communication, fixed-line communication, data transmission, etc.) and/or allows a third party to use the Company's network for the purpose of using and transmitting international traffic between the mobile network and other telecommunication networks by means of illegal (unauthorized) connection to the telecommunication network through a server or other equipment, bypassing the Company's network.

Centralized Database of Ported Numbers (hereinafter referred to as CDPN) - a hardware and software complex that manages a database containing information about transferred subscriber numbers in mobile communication networks;

Postpaid - a billing model whereby the Company first provides services to Corporate Clients within the framework of the concluded Agreement and then performs billing invoicing.

SIM card - a removable identification module with an integrated chip that provides identification of the subscriber device, its access to the mobile network, and protection against unauthorized use of the subscriber number.

SMS - Short Message Service. A service designed to send and receive short text messages to mobile subscribers via a short message center.

Electronic digital signature (EDS) - a signature in an electronic document obtained as a result of special transformations of the information of this electronic document using the closed key of the electronic digital signature and allowing, using the open key of the electronic digital signature, to establish the absence of distortion of information in the electronic document and to identify the owner of the closed key of the electronic digital signature. An electronic digital signature in an electronic document is equivalent to a handwritten signature in a document on paper according to the Law on Electronic Digital Signature.

2. Subject of the Agreement

2.1. The Company provides the Services in accordance with the list and volumes selected by the Corporate Client, and the Corporate Client uses them and pays for them, according to the terms of this Public Offer. The Corporate Client accepts the terms of this Public Offer by accepting the following terms and conditions and rules by signing the Registration blank with a handwritten signature or EDS.

3. Responsibilities of the Parties

3.1. Company undertakes to:

3.1.1. Provide the Corporate Client with a subscriber number(s) belonging to the Company for the period of validity of the Agreement, as well as provide the Corporate Client with a SIM card(s) (ICC ID SIM CARD). The cost of the SIM card is included in the connection fee. Subscriber number and SIM card number are specified in the Registration blank to the Public Offer.

3.1.2. To start providing the Services to the Corporate Client within 1 (one) business day after the Corporate Client has made a prepayment in accordance with Section 5 of the Agreement.

3.1.3. Should there be funds on the Corporate Client's personal account, provide the Corporate Client with the Services in accordance with the list selected by the Corporate Client and the Company's tariff plans and rates in effect as of the current date. The initial list of Services selected by the Corporate Client is specified in the Registration blank to the Public Offer and may be changed subsequently:

3.1.3.1. for legal entities - in the presence of a written application, or application to the Company by other means provided by the Company;

3.1.3.2. for individuals - upon direct application to the sales offices by filling in the Standard Application Form or by contacting the Company by other means provided by the Company.

3.1.4. Generate invoices for the provided Services for the reporting period, provide the Corporate Client with E-invoice through the tax website Soliq.uz. Provide details and invoices for payment by the method chosen by the Corporate Client.

3.1.5. To notify the Corporate Client of any changes in the tariffs for Services, list of Services provided, procedure and terms of provision of Services, terms of service, procedure and form of payment, currency of payment through mass media or other means chosen by the Company at least 15 (fifteen) days prior to the introduction of such changes by the Company. If the Corporate Client is not informed of such changes for reasons beyond the control of the Company, the Company shall not be liable and shall not accept complaints and claims in this regard.

3.1.6. If the Company receives a message from the Corporate Client as specified in clause 3.2.5. of the Public Offer, temporarily suspend the provision of Services. The Services provided before receipt of such message shall be paid by the Corporate Client in full amount.

3.1.7. Provide the Corporate Client with information on the terms and conditions for porting subscriber numbers in mobile networks.

3.1.8. Inform the Corporate Client about the need to pay the debt to the Donor by sending an SMS message

3.1.9. To return the transferred subscriber number to the Donor within the terms established by law, in case of termination of the agreement between the recipient and the Corporate Client.

3.1.10. Initiate the process of returning the mistakenly ported subscriber number on the basis of a written application or appeal of the Corporate Client to the Company's information and reference service, in case of identification of the mistaken porting of the subscriber number

3.1.11. To refund the prepayment for mistaken number porting to the Company's network, if such porting occurred through no fault of the Corporate Client .

3.1.12. Restore the Services, tariff plan, balance of the mistakenly ported subscriber number to the state at the time of the mistaken porting within the terms specified on the Company's official website.

3.2. The Corporate Client undertakes to:

3.2.1 Timely pay for the Services provided by the Company.

3.2.2 Receive the Company's invoices and pay for them on the terms and conditions of the Public Offer and/or Services.

3.2.3. Within 10 (ten) calendar days from the date the Company provides the E-invoice for services rendered on the tax website Soliq.uz, provide confirmation of the invoice using an electronic digital signature.

3.2.4. Make a prepayment amount not lower than 15% of the cost of the Services selected by the Corporate Client.

3.2.5 In case of loss, misplaced, stolen or missing SIM-card, immediately notify the Company:

- for legal entities - in writing;
- for individuals - in writing and/or orally, according to the procedure established in the Company, with mandatory identification of the Corporate Client, who is an individual.

If the Corporate Client fails to comply with the above conditions, he/she shall be obliged to pay for the Services provided by the Company obtained using the lost/ misplaced SIM-card until the Company receives a written/verbal notification (notice) from the Corporate Client about the loss of the SIM-card and the desire to suspend the provision of Services.

3.2.6 Upon paying invoices in non-cash form, indicate in bank payment documents the individual number of the Corporate Client (ACCID) assigned to the Corporate Client in the Company's settlement system (billing), the number of Account Id on which the payment is made, as well as comply with other requirements of the legislation of the Republic of Uzbekistan on non-cash settlements.

3.2.7 If you change any details of the Corporate Client specified in the Registration Form, within 5 (five) days from the date of their official registration, notify the Company in writing about such changes and make changes to the Taxpayer’s Personal Account on the Soliq.uz website.

3.2.8. Not to transfer and not to alienate rights and obligations under the Agreement to third parties without written consent of the Company.

3.2.9. Be fully responsible and assume the risks associated with the use of materials, information, services and products: a) on the Internet; b) content providers, access to which is provided by the Company.

3.2.10. To familiarize himself/herself with the official information of the Company, including information about changes in the terms of the Public offer, the list of provided Services, tariffs, procedure and conditions of provision of Services in mass media, including on the official website of the Company.

3.2.11. To repay the debt to the Company in case of revealing the debt of the Corporate Client (legal entity) on the ported number(s) for the roaming services provided within 7 working days from the date of receipt of the debt notification from the Company.

3.2.12. Before using the Services, check the status of the personal account, the amount of the disconnection limit, the balance of available traffic minutes/megabytes, the number of SMS, in order to avoid unforeseen expenses. In this case, the Company has the right not to recalculate for the provided Services.

4. Rights of the Parties

4.1. The Company has the right to:

4.1.1. Make changes and/or additions unilaterally to the Public offer, Registration blank, procedure and terms of rendering Services and tariffication, terms of service, procedure and forms of payment for Services by posting on the Company's Website the amended version of the Public offer not later than 15 (fifteen) calendar days prior to the date of introduction of changes. Such amendments and additions shall be effective from the date of introduction of amendments and additions. The Corporate Client has the right to refuse to accept the terms and conditions of the Agreement in case of disagreement with the amendments and additions by sending a written application to the Company within 10 (ten) days from the date of introduction of the amendments and additions. Non-agreement of the Corporate Client, in this case, results in unilateral termination of the Agreement at the initiative of the Corporate Client.

4.1.2. Suspend the provision of services unilaterally in the event of rejection of invoices without good reason.

4.1.3. Limit or suspend the provision of Services to all subscriber numbers of the Corporate Client in cases of:

a) the Corporate Client fails to fulfill clause 3.2.5. of the Public Offer;

b) reduction of the amount of the Corporate Client's personal account to a level lower than the disconnection limit set by the Company;

c) untimely repayment of the debt;

d) violation by the Corporate Client of other terms and conditions of the Public Offer, as well as in cases of violation of the rules of use of tariff plans and Services of the Company;

e) the Corporate Client harms the Company, as well as other Corporate Clients and/or third parties by using the Company's Services through repeated attempts to activate non-existent payment cards, as well as using the subscriber number for lotteries, voting, contests, advertisements, surveys, mass mailings without written agreement with the Company;

f) installation of access gateways to the fixed communication network and IP-telephony, manufacturing for the purpose of sale or sale and distribution of special software or hardware to obtain illegal (unauthorized) access to the protected computer system and telecommunications networks, as well as illegal (unauthorized) access to the telecommunications network for the purpose of using it and passing international traffic bypassing the established protection systems, as well as storage and creation of conditions for the functioning of the systems intended for these purposes

g) transfer by the Corporate Client of its subscriber numbers for use by third parties and the Company's detection of such transfer;

h) in other cases established by the legislation of the Republic of Uzbekistan and the rules of providing the Services published on the official website of the Company.

Suspension means termination of provision of Services until repayment/fulfillment by the Corporate Client of its outstanding obligations under the Agreement and elimination of the reasons that caused suspension of provision of Services.

4.1.4. Terminate the subscriber number(s) specified in the Registration blank to the Public Offer unilaterally:

a) in the event of a violation by the Corporate Client of the terms of the Agreement and/or the requirements of the Rules for the Provision of Telecommunications Services;

b) in case of violation of subparagraphs "e" and "g" of paragraph 4.1.2 of the Public Offer.

4.1.5. To change the subscriber number in cases of industrial necessity after prior notification of the Corporate Client at least 10 (ten) days prior to the change of the subscriber number(s).

4.1.6. In the process of providing the Services, some of the Corporate Client's personal data may be transferred to third parties to ensure the continuity and correctness of the Service. By signing the Registration blank and sending a request to connect to additional content services provided through the Company's network, the Corporate Client gives his/her consent to the Company's transfer of the Corporate Client's personal data to third parties providing additional content services (content providers, payment systems, agents, payment organizations) as well as to suppliers who provide technical support for the operator's information systems. Disconnection of the Corporate Client from additional content services is a revocation of the Corporate Client's consent to the use and processing of his/her personal data. Previously transmitted data may be stored in the relevant systems based on the technical characteristics of the equipment. At the same time, personal data, including but not limited by traffic data and financial information, to be collected, used and processed by the Company solely for the purpose of providing the Services. Their safety and confidentiality is guaranteed by the Company in accordance with the legislation of the Republic of Uzbekistan.

4.1.7. The Privacy Policy for personal data of COSCOM subscribers can be found on the website: https://ucell.uz/en/information/sustainability.

4.1.8. The Company has the right to independently and/or through third parties – contractors to collect, use and process the Client/subscriber's personal data for the purpose of providing Services in accordance with the procedure established by the current legislation of the Republic of Uzbekistan and the Company's Privacy Policy.

4.1.9. In case of technical failures in the system of accounting, tariffication and scheduled/unscheduled works in the system, the Company reserves the right to continue providing Services without tariffication and to tariff the provided Services after elimination of failures.

4.1.10. To refuse in partial or full provision of the Services in the absence of corresponding technical capabilities of the Company.

4.1.11. To refuse the Corporate Client to transfer the subscriber number to the network of another mobile operator in the following cases:
4.1.11.1. Inconsistency of the provided data of the Corporate Client (Tax ID, personal account(ACCID), name of the legal entity, personal data of the individual, list of numbers);
4.1.11.2. The Corporate Client has debts, including temporarily granted delay of payment of all types;
4.1.11.3. The conditions specified in the Public Offer, requirements of payment delay services and promotions for the procurement of subscriber number(s), devices or other obligations are not met;
4.1.12. Block the subscriber number(s) transferred from the Donor in case of non-payment of the debt by the Corporate Client within 7 business days from the date of receipt of the notice from the recipient.
4.1.13. To submit an invoice for payment for the roaming services if the Corporate Client's debt for the ported number is identified, within 30 calendar days from the date of porting the subscriber number to the recipient's network, by sending a request to the recipient through the CDPN operator specifying the subscriber number, the amount of the debt and the debt repayment term.
4.1.14. The Company may have other rights in accordance with the legislation of the Republic of Uzbekistan.

4.2. Corporate Client has the right to:
4.2.1. Change the selected list of Services in accordance with the procedure established by the Company.
4.2.2. Submit claims to the Company on fulfillment of the terms and conditions of the Public offer in accordance with the legislation of the Republic of Uzbekistan.
4.2.3 If there are no debts to the Company, reissue, port the subscriber number(s) to the network of another operator in accordance with the procedure established by the Company.

5. Settlement procedure
5.1. Services under the Public Offer are paid by the Corporate Client in accordance with the current tariffs of the Company.
5.2 The Parties have agreed that all tariffs for Services are specified and calculated in the national currency of the Republic of Uzbekistan soum, unless otherwise provided by the legislation of the Republic of Uzbekistan.
5.3 Provision of Services to the Corporate Client shall be performed on the terms of advance payment, according to clauses. 3.2.1. and 3.2.2 of the Public Offer. Pre-payment shall be performed for each subscriber number of the Corporate Client in accordance with the selected list of Services and the current tariffs of the Company.
5.4 Payment for the Company's Services may be performed by the Corporate Client in one of the following ways:
For individuals:
5.4.1. by activation of the Universal Payment Card in accordance with the rules specified on the Payment Cards;
5.4.2. by cash payment in the Company's own/dealer offices;
5.4.3. by a bank plastic card of an individual;
5.4.4. through payment systems and agent networks, etc.
5.4.5. partial refund of funds from the client’s balance without termination of the contract is not made.
For legal entities:
5.4.6. by non-cash payment (bank payment or the Client's bank corporate plastic card).
5.4.7. The payment is considered to be made from the moment of crediting the funds to the personal account of the Corporate Client. The Reporting Period for settlements between the Parties shall be one calendar month (the first day of the month - the beginning of the Reporting Period, the last day of the month - the end of the Reporting Period).

5.5. The currency of payment and form of payment for the used Services for Corporate Clients who are not residents of the Republic of Uzbekistan will be determined by the legislation of the Republic of Uzbekistan.
5.6. E-invoice for the provided Services shall be issued by the Company after the end of the reporting period by the 10th day of the month following the reporting period in electronic form through the tax website Soliq.uz and shall be paid by the Corporate Client within the terms established by the Company. Non-receipt or untimely receipt by the Corporate Client of an invoice or notification of the need to make payment is not a reason for the Corporate Client to refuse to pay for the Services. The Corporate Client may additionally request the details and invoice for payment and receive it to his/her address by e-mail or in printed form at the Company's office. The Company has the right to issue payment requests to the bank account of the Corporate Client (legal entity) in acceptance and non-acceptance order in accordance with the Regulation on non-cash settlements in the Republic of Uzbekistan at the end of each reporting period.
5.7 If the Company and the Corporate Client have concluded several agreements, the Company has the right to direct payments received from the Corporate Client under one of such agreements to repay the resulting debt of the Corporate Client under another agreement.
5.8 Settlements for provided Services in roaming (IAR) to be performed as soon as the Company receives information about the provided Services from roaming partner operators. The Corporate Client may not port the subscriber number(s) to the Recipient's network for 30 days after deactivation of the Roaming (IAR) service
5.9 If unspent balances are found on the Corporate Client's personal account when a subscriber number is ported from the Company's network to the Recipient's network, the Company shall refund the funds in accordance with the Rules for Provision of Telecommunication Services and the Public Offer.
5.10. If the Corporate Client has debts to the Company for roaming services, the Company shall have the right to issue an invoice to the Corporate Client for roaming services within 30 calendar days from the date of transfer of the subscriber number to the Recipient's network.

6. Liabilities of the Parties
6.1. The Company is liable only for direct and proven losses caused to the Corporate Client. Indirect losses, moral damage, lost profit are subject to compensation in accordance with the procedure established by law.

6.2. For non-fulfillment or improper fulfillment of their obligations, the Parties shall be liable as provided by the legislation of the Republic of Uzbekistan and this Public Offer.

6.3. In case of debt, provision of Services may be suspended temporarily, until its repayment. In case of non-payment of the debt by the Corporate Client, the Company has the right to charge a penalty at the rate of 0.4% of the debt amount for each day of delay, however, the amount of penalty shall not exceed 50% of the debt amount. The charging of penalties starts from the moment the debt is incurred. In the event of failure by the Corporate Client to pay the debt within 30 (thirty) days after its formation, the provision of Services may be completely terminated. Termination of the Contract does not release the Parties from responsibility for partial or full non-fulfillment of obligations under the Contract.

6.4. The Parties shall be released from liability for non-fulfillment or improper fulfillment of their obligations under the terms of the Public Offer, if such non-fulfillment was the result of force majeure circumstances that arose after the conclusion of the Contract. Force majeure circumstances shall mean extraordinary events or circumstances that could not have been foreseen or prevented by the Parties by means available to them. Such "extraordinary events or circumstances" include, but are not limited to: fires, natural disasters (floods, earthquakes, etc.), military actions, actions or regulations of the authorized governing bodies of the Republic of Uzbekistan, as well as any other circumstances beyond the reasonable control of the Parties, the urgency of the nature of which the Parties could neither foresee nor prevent.

6.5. The Company shall not be liable for the inability to provide the Services if it is caused by the actions of third parties, improper operation of the subscriber's subscriber device, as well as in cases of using a subscriber device that does not have a certificate of conformity of the Republic of Uzbekistan and/or does not meet the established requirements of the standards of the Republic of Uzbekistan.

6.6. The Corporate Client shall be liable for violation of the norms of legislation in the field of telecommunications, in accordance with the current legislation of the Republic of Uzbekistan.

7. Termination of the Agreement

7.1. The Corporate Client may terminate the Agreement by notifying the Company in writing at least ten (10) days prior to the proposed date of termination.

7.2. The Company may terminate the Agreement after 366 (three hundred sixty-six) days from the suspension of the provision of Services in accordance with paragraph 4.1.3. of the Public Offer without any notice to the Corporate Client.

7.3. Upon termination of the Agreement, the Parties shall make mutual settlements for all their obligations. The balance of the amount on the Corporate Client's personal account upon termination of the Agreement may be returned to the Corporate Client within the limitation period established by the legislation of the Republic of Uzbekistan.

7.4. The return of the balance of funds shall be performed in the national currency of the Republic of Uzbekistan to the bank account of the Corporate Client, and if the Corporate Client is an individual, the return shall be performed to the plastic card of the individual.

7.5. The Company shall make refunds only in non-cash form.

7.6. The currency and procedure of refund to Corporate Clients who are not residents of the Republic of Uzbekistan is determined by the current legislation of the Republic of Uzbekistan.

7.7. In case of termination of the agreement with the recipient, the ported subscriber number shall be returned to the primary operator within 1 (one) business day, whereby the recipient shall send a request to the CDPN operator to return the subscriber number to the primary operator.

7.8. The Donor's confirmation to the CDPN operator of the possibility to port the subscriber number shall be the basis for termination of the Agreement and blocking of all Services to the Corporate Client.

8. Miscellaneous

8.1. If the Corporate Client wishes to port the subscriber number(s) to another operator's network, in order to accelerate the porting process, the Corporate Client shall contact the Company's office in advance and, if necessary, make mutual settlements with the Company for the services provided and block the numbers selected as ported to avoid charges for the new reporting period.

8.2. The Corporate Client agrees to the following terms and conditions of number portability:

- the subscriber numbers to be ported must belong to the same personal account(ACCID);
- the subscriber number may not be ported to another operator's network earlier than 30 calendar days after disconnection of the Roaming service;
- The Corporate Client will not have access to the Number Reassignment service within 30 calendar days after the number has been ported to the Company's network.

8.3. Services provided to the Corporate Client due to natural conditions of radio waves propagation may be deteriorated, interrupted or accompanied by interference, and due to design features depend on the quality of telephone communication of other Operators of mobile and fixed communication networks, which are beyond the competence of the Company. The Company shall not be liable for any deterioration in the quality of the Services provided or for their termination if such deterioration or termination is caused by natural conditions of propagation and overlapping of radio waves, interference and obstacles; local terrain or building conditions; Client/subscriber's location inside buildings, in basements, tunnels and other underground structures; technical characteristics and condition of the Client/subscriber's equipment; meteorological conditions and other reasons that the Company is unable to influence.

8.4. The Company provides Services taking into account its technical capabilities and service area. The Corporate Client is familiarized with the information about the Company's service area and agrees with the characteristics of the provided communication regarding its quality, reliability, rules and conditions of the Company's Services.

8.5. The Company reserves the right to carry out works on fulfillment of decisions of state bodies of the Republic of Uzbekistan, and also connected with industrial necessity (carrying out of preventive, repair works, etc.) which can cause temporary deterioration of quality and interruption of rendering of Services. The

Corporate Client agrees that the Company shall not be held liable for any deterioration in service quality or temporary interruption of the Services, provided that the restoration time of services within the mobile communication network does not exceed 4 continuous hours. In the event of accidents related to damage to backbone transport networks and/or the simultaneous failure of several base stations in remote settlements and hard-to-reach areas, the permissible restoration time for mobile communication network services may be up to 20 hours.

8.6. The Corporate Client unconditionally agrees that in the future the terms and conditions and rules of the Public Offer can be changed unilaterally by the Company. From the moment of publication on the official website of the Company of new conditions of the Public offer (with changes and/or additions), the conditions of providing Services to Corporate Clients are determined in accordance with the new conditions. In this case, signing or re-signing of the Registration blank is not required. In case of disagreement with the new terms of the Public Offer, the Corporate Client has the right within 10 (ten) days from the date of publication of the Public Offer on the official website of the Company to notify the Company in writing of refusal to accept the terms of the Public Offer. If the Company does not receive the Corporate Client's statement of refusal to accept the terms and conditions of the Public Offer within the specified period, the same, the Corporate Client's performance or continuation of actions (actual use of the Services) means the Corporate Client's unconditional and full acceptance of the terms and conditions of the Public Offer.

8.7. The Parties have agreed that when signing the Registration blank and other documents related to the conclusion, execution, amendment and termination of the Agreement, facsimile reproduction of the analogue of the handwritten signature of the authorized person of the Company is allowed.

8.8. The Parties shall make every effort to eliminate arising disagreements exclusively through negotiations. In case of impossibility to eliminate disagreements by negotiations, the Parties shall apply to judicial bodies of the Republic of Uzbekistan in accordance with the legislation of the Republic of Uzbekistan.

8.9. In matters not regulated in this Public offer, the Parties shall be guided by the Rules for provision of telecommunication services and other regulatory legal acts of the legislation of the Republic of Uzbekistan, as well as internal documents of the Company, terms and conditions and rules for provision of Services published on the official website of the Company.

8.10. The Agreement comes into force from the moment of its signing by the Parties and has the character of perpetual until one of the Parties expresses a desire to terminate it.

8.11. The Public Offer and Registration blank are published in Uzbek, English and Russian languages, which have the same legal force. In case of discrepancy, the text in the Uzbek language shall prevail.

9. ״COSCOM״ LLC DETAILS

Address: Republic of Uzbekistan, index 100031, Tashkent city, Yakkasaray district, 118, V. Vakhidova str.
Bank details:
Acc. 20208000000457913001 «Uzpromstroybank» JSCB Operation department
MFO 00440
Tax ID 201788904
OKED 61200