

Sof tariff line is unavailable for new subscriptions and swaps.

Sof tariff line

Tariffing

Tariff Plan	Sof Start	Sof Plus	Sof Extra	Sof 50	Sof 70	Sof 100	Sof 150
Monthly tariff fee	29 000 soums	45 000 soums	55 000 soums	55 000 soums	75 000 soums	100 000 soums	150 000 soums
Monthly Internet Data Allowance	8 GB	28 GB	25 GB	15 GB	25 GB	35 GB	UNLIM*
Monthly allowance of outgoing minutes within Uzbekistan	2000	5000	UNLIM **	UNLIM **	UNLIM **	UNLIM **	UNLIM **
Monthly allowance of outgoing SMS within Uzbekistan	1000	1 000	1 500	2 500	4 000	5 000	5 000
Tariff allowances check	*100# - Balance, Voice (min), SMS, MB allowances						

* Monthly data limit - 100 GB at full speed. When the limit granted at full speed is consumed, the Internet speed will be reduced and set to no higher than 128 kb / s.

**Technical limit - 45,000 minutes per month.

As of February 3, 2026, the monthly subscription fee for the “Sof Start” tariff plan is set at 29,000 UZS.

At the same time, for subscribers who are women aged 55 and over and men aged 60 and over as of the date the changes take effect, the monthly subscription fee for the “Sof Start” tariff plan remains 24,000 UZS.

Starting from April 9, 2026, the monthly subscription fee for the “Sof Plus” and “Sof Extra” tariff plans will be 45,000 UZS & 55,000 UZS. At the same time, for subscribers — women aged 55 and above and men aged 60 and above as of the date of the changes — the subscription fee for these tariff plans will remain at 40,000 UZS & 50,000 UZS per month.

Over limit tariffing		
	Sof_Start, Sof Plus	Sof Extra, Sof_50, Sof_70, Sof_100
Outgoing calls within Uzbekistan per minute	50 soums	25 soums

cost (over the limit by tariff terms)		
Cost per 1 MB	50 soums	25 soums
Outgoing SMS within Uzbekistan (over the limit by tariff terms)	50 soums	25 soums
International SMS	1 500 soums	

Check remaining voice, text and internet data: *100#

Attention:

Smartphones consume internet data by default within background services including: system updates, application updates, data synchronization of widgets (weather, calendar, etc.) and social networks, as well as analytics services (Google, Google-analytics.com, Googletagmanager.com, Gstatic.com, Stats.g.doubleclick.net). Internet data usage within these services is billed in accordance with the cost of Ucell Internet under the terms of selected tariff plan or activated internet data package.

Till 31.12.2026:

- **With a new connection or transition to tariff plans of the “Sof” line, the “You’ve got a call” service is provided automatically free of charge;**
- Subscribers with previously activated “You’ve got a call” service on a paid basis (monthly and daily options) are assigned a free version of the service;
- Management of service via *977# USSD request;
- Active paid options of “You’ve got a call” service (monthly and daily), “Voicemail for everyone” will be disabled and the service “You've got a call” will be assigned on free basis.

Additional Information

1. Monthly subscription fee charge and allowances assignment terms:

- Date of monthly subscription fee charge (in a monthly period) is the date of subscription / tariff change to «Sof» tariff line.
- In case of sufficient funds on the balance, tariff fee charges and allowances will be assigned in full (for new subscriptions).
- In case of insufficient funds amount / a negative balance to cover monthly tariff fee amount - the deduction (fee payment) does not occur, allowances (voice, text, data) by tariff plan terms will not be assigned and tariff fee will not be charged to the debt.
- In case of negative balance or insufficient funds to cover monthly subscription fee, monthly fee (fee deduction) will not be charged and voice, text, internet data allowances within tariff plan will not be assigned, subscriber’s balance will not be charged to the debt.
- Subscription fee charges once per month from the date of successful monthly fee charge within tariff plan terms. The date of next monthly subscription fee charge is the date of previous successful tariff fee charge.
- Monthly subscription fee charges and monthly voice, text, internet data allowances within tariff occur from 00:00 to 08:00 (time of charge is not fixed). It should be sufficient amount of funds on the balance for full successful charge of monthly tariff fee.
- in case of a negative balance or insufficient funds to cover monthly tariff fee, subscriber’s mobile number will be moved to “blocked” status. The subscription fee will not be charged until top up till sufficient amount.
- Monthly subscription fee will be charged immediately when the subscriber’s balance is replenished with sufficient amount of funds for subscription fee charge. In case of successful tariff fee charge, the mobile number moves to ‘Active’ status and tariff monthly allowances will be assigned in full. Next to this, tariff fee will be charged basing on new monthly cycle within the 1 month interval from the date of last successful tariff fee charge.

- The monthly subscription fee is debited in the interval of once a month from the date of successful debiting of the monthly subscription fee according to the tariff plan. The date of debiting the next monthly subscription fee is the date of the last successful debiting of the subscription fee according to the tariff plan (if the subscription fee was charged on the 31st day, and in the next month there are 30/29/28 days, then the next subscription fee will be charged on the 30th day, or on the 28th/29th day in February. If the subscription fee is paid on time according to the tariff plan (continuous presence of the number in the active status), the subsequent debiting of the subscription fee will be on the 31st day).

2. Blocking conditions:

- The number is blocked with a positive balance, in case of insufficient funds on the balance at the time of writing off the monthly subscription fee according to the tariff plan, or the negative balance, in case of availability of appropriate additional services;
- The change of the tariff plan is not available in the blocked status;
- If there is enough funds on the subscriber's balance to charge the subscription fee for another available tariff plan + the cost of the transition (in case the transition to the tariff plan is paid), you can change the tariff by all available methods.
- In the blocked status, the subscriber has access to the remaining limits of previously purchased monthly Internet packages until their expiration date (in case of a remainder);
- The general conditions of stay in the blocked status can be found [here](#).

3. Monthly voice, text, internet data allowances by tariff terms will be assigned only after successful monthly tariff fee charge in current period. Monthly allowances assign for one month from date of charge. Remaining monthly allowances will be transferred to the next month if tariff fee is paid in time. Transferred allowances from previous period are available till the end of the next month' period.

- If tariff fee is not charged in time within billing period, remaining allowances from previous period will not be transferred to the new month period.
- To avoid misunderstandings, please, be sure of sufficient amount top up to cover monthly tariff fee and check the allowances assignment by tariff terms using the USSD request (*100#).
- When monthly allowances within tariff plan are over, calls and SMS will be charged according to the costs listed under the terms of the tariff plan (Tariffing).
- When monthly internet data allowance within tariff plan terms is over and there is no extra activated internet data package, access to Internet will be postponed. Subscriber receives SMS with a link to Internet access recovery. To recover an access, please choose the one of the following options:
 - Activate Restart service;
 - Activate an internet package;
 - Continue using mobile internet by the cost of 1MB over tariff terms allowances*

* If subscriber selects an option of **using mobile internet by the cost of 1MB over tariff allowance** and then purchases Monthly Internet data package, the **'using mobile internet at the cost of 1MB over allowance'** option reapplies when the package is over.

Subscriber can activate 'Continue using mobile internet at the cost of 1MB over allowance' option by dialing USSD request of *727# as well.

When access to the Internet is blocked, in order to use available payment system apps, the subscriber must disable 'data transfer' mode for correct operations in offline mode.

Attention:

- If the tariff is changed to another tariff, the limits of the previous tariff will be canceled.
- In order to avoid misunderstandings, before using the limits within the tariff plans, we recommend you to first check the assignment of limits for the tariff plan using the USSD request *100# or Ucell Mobile Application. Before setting the limits, calls, SMS and MB are charged according to the cost for directions in excess of the limits according to the terms of the tariff plan.
- 4. "We appreciate you!" and «U+» loyalty programs are available for "Sof" tariff plans subscribers.
- 5. Calls to information and reference services of JSC "Uzbektelecom", information and entertainment services of content providers and international destinations do not consume the minutes provided under the terms of tariff plans.
- 5.1 Services of JSC «Uzbektelecom». Tariffing is made for the connection, according to the cost specified in the table via https://ucell.uz/ru/services/jsc_uzbektelecom (if there are limits, the limits are not used. The write-off will be made from the subscriber's balance according to the cost in excess of the limit under the terms of the tariff plan). The cost of a minute of a call is charged according to your tariff plan per minute, starting from the 1st second after the connection, rounded up to a full minute. Subscribers can read more here https://ucell.uz/ru/services/jsc_uzbektelecom
- 6. Allowances within the tariff plans are not available for subscribers in roaming.
- 7. Subscribers of Sof tariff plans have access to «You've got a call», «Convenient minutes» (Sof Start, Sof Plus tariffs), «Number freeze» services, as well as Monthly Internet-packages, Unlimited Ucell Internet-packages in the Subway (only «Unlim for 30 days» package), «Internet Gift», «Al Chiroq» campaign.
- 8. «Convenient within network», «Convenient within Uzbekistan», Daily and Weekly internet-packages, «Night Internet», «Hourly Internet», Unlimited Internet Packages, Daily SMS bundles and the same service within the "We appreciate you!" loyalty program terms, «Ordered Package», «Monthly 4G Internet Packages» are unavailable for Sof tariffs subscribers.
- 9. «Monthly Internet-packages», «Unlimited Ucell Internet-packages in the Subway», «Internet Gift», TAS-IX Internet Packages, «Internet Mega Boom», «Traffic+», «Night Internet Packages» and «Al Chiroq» campaign are unavailable for Sof 150 subscribers.
- 10. When switching within the Sof tariff line, unlimited minutes within Uzbekistan and unlimited Internet, previously received under tariff plans with the specified conditions, become unavailable.
- 11. Unlimited terms (voice and internet data), within the framework of corresponding tariff plans, are not carried to the next month given that subscription fee is paid on time, as well as after changing the tariff plan.
- 12. Subscribers using internet-services are recommended to familiarize with [additional information concerning reservation of funds](#) within 4G network.
- 13. In order to avoid fraudulent connections, the Company reserves the right to terminate the Subscriber Agreement if the outgoing traffic is close to 0 within 30 days after connection.

«Restart» service terms

1. Restart service is activated via USSD *222#.
2. Restart service is available to subscribers in active status.
3. Restart service provides the ability to activate monthly allowances according to the tariff terms. After successful activation of this service, the monthly period of the subscriber is updated according to the date of the last successful activation of this service.
4. After activating Restart service, the full monthly tariff fee is charged from the subscriber balance, and the full monthly limits are set as part of the monthly tariff fee of the subscriber's tariff plan. Further, the monthly tariff fee is charged according to the new monthly period of the subscriber. Conditions for charging a monthly tariff fee and assigning monthly limits are carried out in accordance with the terms of the subscriber's tariff plan.
5. It should be sufficient amount of funds on the balance to cover tariff plan fee and activate Restart service.
6. After activation of Restart service the previous remaining voice, text, internet data allowances will be canceled.

7. Restart service is not available on the due day of monthly tariff fee charge.
8. Restart service can be activated once per day (in 00:00 - 23:59 period)