

## Start Tariff Plan!

“Start” tariff plan is unavailable for new connections and transitions.

### Tariffing

Monthly subscription fee	20 000 soums
Monthly allowance of outgoing minutes within Uzbekistan	100
Monthly allowance of outgoing SMS within Uzbekistan	100
Monthly Internet Data Allowance	1 000 MB
Tariffing:	
Outgoing calls within Uzbekistan per minute cost (over the limit by tariff terms)	10 soums
Cost per 1 MB	10 soums
Outgoing SMS within Uzbekistan (over the limit by tariff terms)	10 soums
International SMS	1500 soums

Check remaining voice, text, and internet data: \*100#

Starting from April 9, 2026, the monthly subscription fee for the “Start” tariff plan will be 20,000 UZS. At the same time, for subscribers — women aged 55 and above and men aged 60 and above as of the date of the changes — the subscription fee for these tariff plans will remain at 15,000 UZS per month.

### Attention!

Smartphones consume internet data by default within background services including: system updates, application updates, data synchronization of widgets (weather, calendar, etc.) and social networks, as well as analytics services (Google, Google-analytics.com, Google-tagmanager.com, Gstatic.com, Stats.g.doubleclick.net). Internet data usage within these services is billed in accordance with the cost of Ucell Internet under the terms of selected tariff plan or activated internet data package.

### Tariff Plan Terms

1. Tariff plan is unavailable for new subscriptions and swaps.
2. Monthly subscription fee charge and allowances assignment terms:
  - Date of monthly subscription fee charge (in a monthly period) is the date of subscription / tariff change to Start tariff plan.
  - In case of sufficient funds on the balance, tariff fee charges and allowances will be assigned in full (for new subscriptions).
  - In case of insufficient funds amount / a negative balance to cover monthly tariff fee amount - the deduction (fee payment) does not occur, allowances (voice, text, data) by tariff plan terms will not be assigned and tariff fee will not be charged to the debt.
  - In case of negative balance or insufficient funds to cover monthly subscription fee, monthly fee (fee deduction) will not be charged and voice, text, internet data allowances within tariff plan will not be assigned, subscriber's balance will not be charged to the debt.
  - Subscription fee charges once per month from the date of successful monthly fee charge within tariff plan terms. The date of next monthly subscription fee charge is the date of previous successful tariff fee charge.
  - Monthly subscription fee charges and monthly voice, text, internet data allowances within tariff occur from 00:00 to 08:00 (time of charge is not fixed). It should be sufficient amount of funds on the balance for full successful charge of monthly tariff fee.
  - In case of a negative balance or insufficient funds to cover monthly tariff fee, subscriber's mobile number will be moved to “blocked” status. The subscription fee will not be charged until top up till sufficient amount.
  - Monthly subscription fee will be charged immediately when the subscriber's balance is replenished with sufficient amount of funds for subscription fee charge. In case of successful tariff fee charge, the mobile number moves to ‘Active’ status and tariff monthly allowances will be assigned in full. Next to this, tariff fee will be charged basing on new monthly cycle within the 1 month interval from the date of last successful tariff fee charge.
  - The monthly subscription fee is debited in the interval of once a month from the date of successful debiting of the monthly subscription fee according to the tariff plan. The date of debiting the next monthly subscription fee is the date of the last successful debiting of the subscription fee according to the tariff plan (if the subscription fee was charged on the 31st day, and in the next month there are 30/29/28 days, then the next subscription fee will be charged on the 30th day, or on the 28th/29th day in February. If the subscription fee is paid on time according

to the tariff plan (continuous presence of the number in the active status), the subsequent debiting of the subscription fee will be on the 31st day).

### 3. Blocking conditions:

- The number is blocked with a positive balance, in case of insufficient funds on the balance at the time of writing off the monthly subscription fee according to the tariff plan, or the negative balance, in case of availability of appropriate additional services;
- The change of the tariff plan is not available in the blocked status;
- If there is enough funds on the subscriber's balance to charge the subscription fee for another available tariff plan + the cost of the transition (in case the transition to the tariff plan is paid), you can change the tariff by all available methods.

- In the blocked status, the subscriber has access to the remaining limits of previously purchased monthly Internet packages until their expiration date (in case of a remainder);
- The general conditions of stay in the blocked status can be found [here](#).

4. Monthly voice, text, internet data allowances by tariff terms will be assigned only after successful monthly tariff fee charge in current period. Monthly allowances assign for one month from date of charge. Remaining monthly allowances will be transferred to the next month if tariff fee is paid in time. Transferred allowances from previous period are available till the end of the next month' period.

- If tariff fee is not charged in time within billing period, remaining allowances from previous period will not be transferred to the new month period.
- To avoid misunderstandings, please, be sure of sufficient amount top up to cover monthly tariff fee and check the allowances assignment by tariff terms using the USSD request (\*100#).
- When monthly allowances within tariff plan are over, calls and SMS will be charged according to the costs listed under the terms of the tariff plan (Tariffing).
- When monthly internet data allowance within tariff plan terms is over and there is no extra activated internet data package, access to Internet will be postponed. Subscriber receives SMS with a link to Internet access recovery. To recover an access, please choose the one of the following options:
  - Activate Restart service;
  - Activate an internet package;
  - Continue using mobile internet by the cost of 1MB over tariff terms allowances\*

\* If subscriber selects an option of using mobile internet by the cost of 1MB over tariff allowance and then purchases Monthly Internet data package, **the 'using mobile internet at the cost of 1MB over allowance'** option reapplies when the package is over.

**Subscriber can activate 'Continue using mobile internet at the cost of 1MB over allowance' option by dialing USSD request of \*727# as well.**

**When access to the Internet is blocked, in order to use available payment system apps, the subscriber must disable 'data transfer' mode for correct operations in offline mode.**

### Attention:

- in case of tariff change to «Doimiy» tariff line or Internet 60 tariff plan, remaining assigned allowances by previous tariff will be nulled.
- In order to avoid misunderstandings, before using the limits within the tariff plans, we recommend you to first check the assignment of limits for the tariff plan using the USSD request \*100# or Ucell Mobile Application. Before setting the limits, calls, SMS and MB are charged according to the cost for directions in excess of the limits according to the terms of the tariff plan.

5. "We appreciate you!" loyalty program is available for Start subscribers.

6. Allowances within the tariff plan are not available for subscribers in roaming.

7. Subscribers of Start tariff plan have access to «You've got a call», «Convenient Minutes», «Number freeze» services, Monthly Internet-packages, Unlimited Ucell Internet-packages in the Subway (only «Unlim for 30 days» package), «Internet Gift» and «Al Chiroq» campaign.

8. «Convenient within network», «Convenient within Uzbekistan», «Ordered package», «Daily SMS packages» and «Daily SMS packages» within the «We appreciate you!» loyalty program terms, Daily and Weekly internet-packages are unavailable for Start subscribers.

9. Subscribers using internet-services are recommended to familiarize with [additional information concerning reservation of funds](#) within 4G network.

10. Calls to information and reference services of JSC "Uzbektelecom", information and entertainment services of content providers and international destinations do not consume the minutes provided under the terms of tariff plans.

**10.1.** Services of JSC «Uzbektelecom». Tariffing is made for the connection, according to the cost specified in the table via [https://ucell.uz/ru/services/jsc\\_uzbektelecom](https://ucell.uz/ru/services/jsc_uzbektelecom) (if there are limits, the limits are not used. The write-off will be made from the subscriber's balance according to the cost in excess of the limit under the terms of the tariff plan). The cost of a minute of a call is charged according to your tariff plan per minute, starting from the 1st second after the connection, rounded up to a full minute. Subscribers can read more here [https://ucell.uz/ru/services/jsc\\_uzbektelecom](https://ucell.uz/ru/services/jsc_uzbektelecom)

**11.** In order to avoid fraudulent connections, the Company reserves the right to terminate the Subscriber Agreement if the outgoing traffic is close to 0 within 30 days after connection.

### **Restart Service Terms**

- 1.** Restart service is activated via USSD \*222#.
- 2.** Restart service is available to subscribers in active status.
- 3.** Restart service provides the ability to activate monthly allowances according to the tariff terms. After successful activation of this service, the monthly period of the subscriber is updated according to the date of the last successful activation of this service.
- 4.** After activating Restart service, the full monthly tariff fee is charged from the subscriber balance, and the full monthly limits are set as part of the monthly tariff fee of the subscriber's tariff plan. Further, the monthly tariff fee is charged according to the new monthly period of the subscriber. Conditions for charging a monthly tariff fee and assigning monthly limits are carried out in accordance with the terms of the subscriber's tariff plan.
- 5.** It should be sufficient amount of funds on the balance to cover tariff plan fee and activate Restart service.
- 6.** After activation of Restart service the previous remaining voice, text, internet data allowances will be canceled.
- 7.** Restart service is not available on the due day of monthly tariff fee charge.
- 8.** Restart service can be activated once per day (in 00:00 - 23:59 period)